

Total Staff Netware Environment 'Key Performance Indicators' for August 2006

Total July 2006 KPIs:	Core KPI	Non-core KPI
	99.26%	99.66%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-FAPPS-B02	Production	925.9500	0.0000	13800	3840	93.29%	100.00%
ITS-FHUB-A01	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FHUB-A02	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FHUB-A03	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FHUB-A04	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FHUB-B01	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FHUB-B02	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FHUB-B03	Production	13.9667	0.0000	13800	3840	99.90%	100.00%
ITS-FHUB-B04	Production	24.9667	0.0000	13800	3840	99.82%	100.00%
ITS-FNDS-A01	Production	837.9167	68.9833	13800	3840	93.93%	98.20%
ITS-FNDS-A02	Production	59.9500	0.0000	13800	3840	99.57%	100.00%
ITS-FNDS-B01	Production	220.9833	35.9833	13800	3840	98.40%	99.06%
ITS-FNDS-B02	Production	40.9833	64.9167	13800	3840	99.70%	98.31%
ITS-FSHD-A01	Production	0.0000	12.9833	13800	3840	100.00%	99.66%
ITS-FSHD-A02	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FSHD-A03	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FSHD-A04	Production	86.9833	0.0000	13800	3840	99.37%	100.00%
ITS-FSHD-A05	Production	22.9833	0.0000	13800	3840	99.83%	100.00%
ITS-FSHD-B01	Production	47.9500	0.0000	13800	3840	99.65%	100.00%
ITS-FSHD-B02	Standby	64.9833	0.0000	13800	3840	0.00%	0.00%
ITS-FSHD-B03	Production	13.5667	0.0000	13800	3840	99.90%	100.00%
ITS-FSHD-B04	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FZEN-A01	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-FZEN-B01	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
SOPHOS	Production	150.7500	126.8500	13800	3840	98.91%	96.70%
Total KPI's:						99.26%	99.66%