

Total Student Netware Environment 'Key Performance Indicators' for August 2006

	Core KPI	Non-core KPI
Total July 2006 KPIs:	98.88%	99.83%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-THUB-A02	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-THUB-A03	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-THUB-A04	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-THUB-B01	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-THUB-B02	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-THUB-B03	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-THUB-B04	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-TNDS-A01	Production	32.9833	28.9667	13800	3840	99.76%	99.25%
ITS-TNDS-A02	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-TNDS-B01	Production	0.0000	13.9667	13800	3840	100.00%	99.64%
ITS-TNDS-B02	Production	84.9667	28.9667	13800	3840	99.38%	99.25%
ITS-TSHD-A01	Standby	122.9833	0.0000	13800	3840	0.00%	0.00%
ITS-TSHD-A03	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-TSHD-A04	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-TSHD-B01	Production	2341.8667	54.9833	13800	3840	83.03%	98.57%
ITS-TSHD-B02	Production	634.9667	0.0000	13800	3840	95.40%	100.00%
ITS-TSHD-B03	Standby	122.9833	0.0000	13800	3840	0.00%	0.00%
ITS-TSHD-B04	Standby	1904.9000	0.0000	13800	3840	0.00%	0.00%
ITS-TZEN-A01	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-TZEN-A02	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-TZEN-B01	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
ITS-TZEN-B02	Production	0.0000	0.0000	13800	3840	100.00%	100.00%
Total KPI's:						98.88%	99.83%