

**Total Student Netware Environment 'Key Performance Indicators' for December 2006**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total December 2006 KPIs:</b>	<b>97.50%</b>	<b>99.78%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>
ITS-THUB-A01	Production	29.9833	94.9500	8400	19920	99.64%
ITS-THUB-A02	Production	20.9833	51.9833	8400	19920	99.75%
ITS-THUB-A03	Production	12.9833	33.9667	8400	19920	99.85%
ITS-THUB-A04	Production	18.9833	0.0000	8400	19920	99.77%
ITS-THUB-B01	Production	34.9667	30.9833	8400	19920	99.58%
ITS-THUB-B02	Production	0.0000	22.9833	8400	19920	100.00%
ITS-THUB-B03	Production	66.9500	53.9833	8400	19920	99.20%
ITS-THUB-B04	Production	130.9667	0.0000	8400	19920	98.44%
ITS-TNDS-A01	Production	647.9333	134.9167	8400	19920	92.29%
ITS-TNDS-A02	Production	61.9167	38.9500	8400	19920	99.26%
ITS-TNDS-B01	Production	773.9500	0.0000	8400	19920	90.79%
ITS-TNDS-B02	Production	117.9500	0.0000	8400	19920	98.60%
ITS-TSHD-A01	Standby	33.9833	0.0000	8400	19920	0.00%
ITS-TSHD-A03	Production	27.9000	186.8667	8400	19920	99.67%
ITS-TSHD-A04	Production	649.9833	73.9833	8400	19920	92.26%
ITS-TSHD-B01	Production	20.9833	36.9833	8400	19920	99.75%
ITS-TSHD-B02	Production	835.9167	0.0000	8400	19920	90.05%
ITS-TSHD-B03	Standby	2587.9000	206.9333	8400	19920	0.00%
ITS-TSHD-B04	Standby	34.9833	0.0000	8400	19920	0.00%
ITS-TZEN-A01	Production	653.9833	12.9667	8400	19920	92.21%
ITS-TZEN-A02	Production	56.9667	46.9667	8400	19920	99.32%
ITS-TZEN-B01	Production	31.9833	36.9667	8400	19920	99.62%
ITS-TZEN-B02	Production	0.0000	22.9833	8400	19920	100.00%
<b>Total KPI's:</b>						<b>97.50%</b>

Non-Core Uptime
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99.52%
99.74%
99.83%
100.00%
99.84%
99.88%
99.73%
100.00%
99.32%
99.80%
100.00%
100.00%
0.00%
99.06%
99.63%
99.81%
100.00%
0.00%
0.00%
99.93%
99.76%
99.81%
99.88%
<b>99.78%</b>