

**Total Staff Netware Environment 'Key Performance Indicators' for February ,2006**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total February KPIs</b>	<b>99.85</b>	<b>99.93</b>

**NOTE:**

At 01-Mar-2006, 00:18:00, any server which has run for > 29 days, 00:18, has been available 100% of the time in February.	0 of those.	In February there were 8 weekend or holidays, so total 'CORE' production hours were 264	In February, there were 672 hours in TOTAL.
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**DISCLAIMER**  
 Faults in unrelated equipment (e.g., networking equipment, power supply, and so on) may have resulted in these services being unavailable to end users at other times.  
 If such faults caused servers to stop, those stoppages have been included in these KPI calculations. However, where the servers remained running, but may actually not have been accessible to users, no downtime has been included.  
 THUS, the KPIs reported DO NOT reflect the fact that SOME services MAY have been unavailable, through network and other faults, to SOME sets of users at SOME other times.

Seq No.	Comment	Server	Status	Used By	Netware Version	01-Feb-2006, 00:18:00 Uptime (Days)	01-Mar-2006, 00:18:00 Uptime (Days)	No. of reboots in FEB	Uptime in FEB (Days) (Max 28)	Planned downtime in FEB (Mins)	Server down, but service still available (CORE) (Mins)	Server down, but service still available (NON-CORE) (Mins)	Lost time in FEB (CORE) (Mins)	Lost time in FEB (NON-CORE) (Mins)	CORE KPI % in FEB	NON-CORE KPI % in FEB	Available CORE life this month (Hours)	Available TOTAL life this month (Hours)	
1		ITS-FHUB-A01	Production	Staff	5.60.5	47	75	0	28						100.00	100.00	264	672	
2		ITS-FHUB-A02	Production	Staff	5.60.5	47	75	0	28						100.00	100.00	264	672	
3		ITS-FHUB-A03	Production	Staff	5.60.5	47	75	0	28						100.00	100.00	264	672	
4		ITS-FHUB-A04	Production	Staff	5.60.5	43	71	0	28						100.00	100.00	264	672	
5		ITS-FHUB-B01	Production	Staff	5.60.5	6	34	0	28						100.00	100.00	264	672	
6		ITS-FHUB-B02	Production	Staff	5.60.5	47	75	0	28						100.00	100.00	264	672	
7		ITS-FHUB-B03	Production	Staff	5.60.5	47	75	0	28						100.00	100.00	264	672	
8		ITS-FHUB-B04	Production	Staff	5.60.5	47	75	0	28						100.00	100.00	264	672	
9	Mon, 06-02-2006 14:55 to 15:17 ITS Reference: 20060206.3	ITS-FNDS-A01	Production	Staff	5.60.5	47	22	1	28				23		99.85	99.94	264	672	
10		ITS-FNDS-A02	Production	Staff	5.60.5	47	75	0	28						100.00	100.00	264	672	
11	Wed, 22-02-2006 12:05 to 13:25 ITS Reference: 20060222.3 (2 Reboots) Wed, 22-02-2006 21:48 to 22:11 <b>Unreported reboot</b> Sat, 25-02-2006 21:48 to 22:10 <b>Unreported reboot</b> Mon, 27-02-2006 21:48 to 22:10 <b>Unreported Reboot</b>	ITS-FNDS-B01	Production	Staff	5.60.5	7	1	5	28				80	67	99.49	99.64	264	672	
12	Wed, 08-02-2006 12:18 to 14:00 ITS Reference: 20060208.1	ITS-FNDS-B02	Production	Staff	5.60.5	47	20	1	28				102		99.36	99.75	264	672	
13		ITS-FSHD-A01	Production	Staff	5.60.5	13	41	0	28						100.00	100.00	264	672	
14	Wed, 22-02-2006 12:05 to 13:25 ITS Reference: 20060222.3	ITS-FSHD-A02	Production	Staff	5.60.5	83	6	1	28				80		99.49	99.80	264	672	
15		ITS-FSHD-A03	Production	Staff	5.60.5	83	111	0	28						100.00	100.00	264	672	
16		ITS-FSHD-A04	Production	Staff	5.60.5	83	111	0	28						100.00	100.00	264	672	
17	Wed, 22-02-2006 12:05 to 13:25 ITS Reference: 20060222.3	ITS-FSHD-B01	Production	Staff	5.60.5	77	6	1	28				80		99.49	99.80	264	672	
18		ITS-FSHD-B02	Standby	Staff	5.60.5	27	55	0	28						100.00	100.00	264	672	
19	Wed, 22-02-2006 12:05 to 13:25 ITS Reference: 20060222.3 (2 Reboots)	ITS-FSHD-B03	Production	Staff	5.60.5	82	6	2	28				80		99.49	99.80	264	672	
20		ITS-FSHD-B04	Production	Staff	5.60.5	82	110	0	28						100.00	100.00	264	672	
21		ITS-FZEN-A01	Production	Staff	5.60.5	47	75	0	28						100.00	100.00	264	672	
22		ITS-FZEN-B01	Production	Staff	5.60.5	46	74	0	28						100.00	100.00	264	672	
23	Sat, 04-02-2006 14:20 to 14:45 ITS Reference: 20060204.1 Thu, 16-02-2006 09:55 to 10:07 ITS Reference: 20060216.1 Sun, 19-02-2006 13:30 to 14:20 ITS Reference: 20060220.1 Mon, 27-02-2006 17:24 to 17:54 ITS Reference: 20060227.4	SOPHOS	Production	All	5.60.5	8	1	4	28				117		99.26	99.71	264	672	
						15	644	0					562	67			6072	15456	
						23	23	23											

**Note:**

<b>Total FEBRUARY KPIs</b>	<b>99.85</b>	<b>99.93</b>
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