

Total Student Netware Environment 'Key Performance Indicators' for July 2006

	Core KPI	Non-core KPI
Total July 2006 KPIs:	97.96%	99.78%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-THUB-A02	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-THUB-A03	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-THUB-A04	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-THUB-B01	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-THUB-B02	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-THUB-B03	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-THUB-B04	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-TNDS-A01	Production	0.0000	33.9333	12600	4800	100.00%	99.29%
ITS-TNDS-A02	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-TNDS-B01	Production	668.9500	0.0000	12600	4800	94.69%	100.00%
ITS-TNDS-B02	Production	1354.9500	0.0000	12600	4800	89.25%	100.00%
ITS-TSHD-A01	Standby	0.0000	0.0000	12600	4800	0.00%	0.00%
ITS-TSHD-A03	Production	1063.9500	67.9333	12600	4800	91.56%	98.58%
ITS-TSHD-A04	Production	406.9833	0.0000	12600	4800	96.77%	100.00%
ITS-TSHD-B01	Production	119.9500	0.0000	12600	4800	99.05%	100.00%
ITS-TSHD-B02	Production	1472.9500	73.9667	12600	4800	88.31%	98.46%
ITS-TSHD-B03	Standby	0.0000	0.0000	12600	4800	0.00%	0.00%
ITS-TSHD-B04	Standby	670.9500	0.0000	12600	4800	0.00%	0.00%
ITS-TZEN-A01	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-TZEN-A02	Production	0.0000	0.0000	12600	4800	100.00%	100.00%
ITS-TZEN-B01	Production	27.9667	0.0000	12600	4800	99.78%	100.00%
ITS-TZEN-B02	Production	26.9333	32.9167	12600	4800	99.79%	99.31%
Total KPI's:						97.96%	99.78%