

Total Staff Netware Environment 'Key Performance Indicators' for June 2006

	Core KPI	Non-core KPI
Total June 2006 KPIs:	99.52%	99.65%

Novell Server	Status	Core Down	Non-core Down	Total Core Minutes	Core Uptime	Non-Core Uptime
ITS-FHUB-A01	Production	0.0000	28.9667	17040	100.00%	99.83%
ITS-FHUB-A02	Production	30.9667	71.9333	17040	99.82%	99.58%
ITS-FHUB-A03	Production	193.9667	48.9833	17040	98.86%	99.71%
ITS-FHUB-A04	Production	0.0000	87.9667	17040	100.00%	99.48%
ITS-FHUB-B01	Production	0.0000	56.9500	17040	100.00%	99.67%
ITS-FHUB-B02	Production	0.0000	28.9667	17040	100.00%	99.83%
ITS-FHUB-B03	Production	0.0000	40.9667	17040	100.00%	99.76%
ITS-FHUB-B04	Production	0.0000	26.9667	17040	100.00%	99.84%
ITS-FNDS-A01	Production	0.0000	41.9667	17040	100.00%	99.75%
ITS-FNDS-A02	Production	0.0000	32.9667	17040	100.00%	99.81%
ITS-FNDS-B01	Production	23.9667	20.9833	17040	99.86%	99.88%
ITS-FNDS-B02	Production	0.0000	72.9333	17040	100.00%	99.57%
ITS-FSHD-A01	Production	121.9833	42.9667	17040	99.28%	99.75%
ITS-FSHD-A02	Production	0.0000	126.9333	17040	100.00%	99.26%
ITS-FSHD-A03	Production	0.0000	78.9833	17040	100.00%	99.54%
ITS-FSHD-A04	Production	0.0000	109.9667	17040	100.00%	99.35%
ITS-FSHD-B01	Production	0.0000	42.9667	17040	100.00%	99.75%
ITS-FSHD-B02	Standby	32.9833	263.9500	17040	0.00%	0.00%
ITS-FSHD-B03	Production	0.0000	51.9667	17040	100.00%	99.70%
ITS-FSHD-B04	Production	0.0000	58.9667	17040	100.00%	99.65%
ITS-FZEN-A01	Production	0.0000	82.9833	17040	100.00%	99.51%
ITS-FZEN-B01	Production	0.0000	43.9667	17040	100.00%	99.74%
SOPHOS	Production	1422.9000	128.9667	17040	91.65%	99.24%
Total KPI's:					99.52%	99.65%