

Total Staff Netware Environment 'Key Performance Indicators' for May 2006

	Core KPI	Non-core KPI
Total May 2006 KPIs:	99.12%	98.81%

Novell Server	Status	Core Down	Non-core Down	Total Core Minutes	Core Uptime	Non-Core Uptime
ITS-FHUB-A01	Production	0.0000	113.9167	17640	100.00%	99.35%
ITS-FHUB-A02	Production	0.0000	84.8667	17640	100.00%	99.52%
ITS-FHUB-A03	Production	0.0000	53.9667	17640	100.00%	99.69%
ITS-FHUB-A04	Production	0.0000	183.9667	17640	100.00%	98.96%
ITS-FHUB-B01	Production	735.9500	400.9500	17640	95.83%	97.73%
ITS-FHUB-B02	Production	150.9500	57.9667	17640	99.14%	99.67%
ITS-FHUB-B03	Production	0.0000	75.9667	17640	100.00%	99.57%
ITS-FHUB-B04	Production	22.9667	99.9500	17640	99.87%	99.43%
ITS-FNDS-A01	Production	41.9667	139.9333	17640	99.76%	99.21%
ITS-FNDS-A02	Production	0.0000	170.8833	17640	100.00%	99.03%
ITS-FNDS-B01	Production	216.9167	45.9500	17640	98.77%	99.74%
ITS-FNDS-B02	Production	520.9333	772.9000	17640	97.05%	95.62%
ITS-FSHD-A01	Production	0.0000	81.9333	17640	100.00%	99.54%
ITS-FSHD-A02	Production	461.9667	323.0167	17640	97.38%	98.17%
ITS-FSHD-A03	Production	34.9833	73.9667	17640	99.80%	99.58%
ITS-FSHD-A04	Production	0.0000	41.9667	17640	100.00%	99.76%
ITS-FSHD-B01	Production	0.0000	141.8667	17640	100.00%	99.20%
ITS-FSHD-B02	Standby	98.9167	0.0000	17640	0.00%	0.00%
ITS-FSHD-B03	Production	0.0000	93.9333	17640	100.00%	99.47%
ITS-FSHD-B04	Production	0.0000	171.9667	17640	100.00%	99.03%
ITS-FZEN-A01	Production	0.0000	149.9333	17640	100.00%	99.15%
ITS-FZEN-B01	Production	0.0000	56.8833	17640	100.00%	99.68%
SOPHOS	Production	1243.9167	1295.0000	17640	92.95%	92.66%
Total KPI's:					99.12%	98.81%