

Total Student Netware Environment 'Key Performance Indicators' for May 2006

	Core KPI	Non-core KPI
Total May 2006 KPIs:	99.94%	99.96%

Novell Server	Status	Core Down	Non-core Down	Total Core Minutes	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-THUB-A02	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-THUB-A03	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-THUB-A04	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-THUB-B01	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-THUB-B02	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-THUB-B03	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-THUB-B04	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-TNDS-A01	Production	68.9500	83.9667	17640	99.61%	99.52%
ITS-TNDS-A02	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-TNDS-B01	Production	19.9833	0.0000	17640	99.89%	100.00%
ITS-TNDS-B02	Production	25.9667	41.9833	17640	99.85%	99.76%
ITS-TSHD-A01	Standby	0.0000	0.0000	17640	0.00%	0.00%
ITS-TSHD-A03	Production	73.9500	0.0000	17640	99.58%	100.00%
ITS-TSHD-A04	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-TSHD-B01	Production	20.9833	0.0000	17640	99.88%	100.00%
ITS-TSHD-B02	Standby	0.0000	0.0000	17640	0.00%	0.00%
ITS-TSHD-B03	Standby	113.9167	40.9833	17640	0.00%	0.00%
ITS-TSHD-B04	Standby	29.9833	0.0000	17640	0.00%	0.00%
ITS-TZEN-A01	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-TZEN-A02	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-TZEN-B01	Production	0.0000	0.0000	17640	100.00%	100.00%
ITS-TZEN-B02	Production	0.0000	0.0000	17640	100.00%	100.00%
Total KPI's:					99.94%	99.96%