

**Total Staff Netware Environment 'Key Performance Indicators' for November 2006**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total November 2006 KPIs:</b>	<b>99.73%</b>	<b>99.93%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
ITS-FAPPS-B02	Production	96.9500	37.9667	13200	22320	99.27%	99.83%
ITS-FHUB-A01	Production	0.0000	12.9833	13200	22320	100.00%	99.94%
ITS-FHUB-A02	Production	0.0000	12.9833	13200	22320	100.00%	99.94%
ITS-FHUB-A03	Production	548.9833	24.9667	13200	22320	95.84%	99.89%
ITS-FHUB-A04	Production	0.0000	9.9833	13200	22320	100.00%	99.96%
ITS-FHUB-B01	Production	0.0000	24.9667	13200	22320	100.00%	99.89%
ITS-FHUB-B02	Production	14.9833	24.9667	13200	22320	99.89%	99.89%
ITS-FHUB-B03	Production	0.0000	24.9667	13200	22320	100.00%	99.89%
ITS-FHUB-B04	Production	0.0000	24.9667	13200	22320	100.00%	99.89%
ITS-FNDS-A01	Production	54.9833	10.9833	13200	22320	99.58%	99.95%
ITS-FNDS-A02	Production	0.0000	10.9833	13200	22320	100.00%	99.95%
ITS-FNDS-B01	Production	33.9833	0.0000	13200	22320	99.74%	100.00%
ITS-FNDS-B02	Production	9.9833	35.9333	13200	22320	99.92%	99.84%
ITS-FSHD-A01	Production	0.0000	11.9833	13200	22320	100.00%	99.95%
ITS-FSHD-A02	Production	0.0000	11.9833	13200	22320	100.00%	99.95%
ITS-FSHD-A03	Production	0.0000	11.9833	13200	22320	100.00%	99.95%
ITS-FSHD-A04	Production	0.0000	11.9833	13200	22320	100.00%	99.95%
ITS-FSHD-A05	Production	0.0000	9.9833	13200	22320	100.00%	99.96%
ITS-FSHD-B01	Production	0.0000	0.0000	13200	22320	100.00%	100.00%
ITS-FSHD-B02	Standby	0.0000	0.0000	13200	22320	0.00%	0.00%
ITS-FSHD-B03	Production	0.0000	0.0000	13200	22320	100.00%	100.00%
ITS-FSHD-B04	Production	0.0000	0.0000	13200	22320	100.00%	100.00%
ITS-FSHD-B05	Production	89.9333	35.9667	13200	22320	99.32%	99.84%
ITS-FZEN-A01	Production	0.0000	9.9833	13200	22320	100.00%	99.96%
ITS-FZEN-B01	Production	0.0000	0.0000	13200	22320	100.00%	100.00%
<b>Total KPI's:</b>						<b>99.73%</b>	<b>99.93%</b>