

Total Student Netware Environment 'Key Performance Indicators' for November 2006

	Core KPI	Non-core KPI
Total November 2006 KPIs:	98.28%	99.83%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	0.0000	43.9500	13200	2232000.00%	100.00%	99.80%
ITS-THUB-A02	Production	0.0000	25.9500	13200	2232000.00%	100.00%	99.88%
ITS-THUB-A03	Production	0.0000	43.9500	13200	2232000.00%	100.00%	99.80%
ITS-THUB-A04	Production	25.9667	8.9833	13200	2232000.00%	99.80%	99.96%
ITS-THUB-B01	Production	0.0000	40.9667	13200	2232000.00%	100.00%	99.82%
ITS-THUB-B02	Production	0.0000	24.9667	13200	2232000.00%	100.00%	99.89%
ITS-THUB-B03	Production	0.0000	41.9667	13200	2232000.00%	100.00%	99.81%
ITS-THUB-B04	Production	46.9833	0.0000	13200	2232000.00%	99.64%	100.00%
ITS-TNDS-A01	Production	627.9667	23.9500	13200	2232000.00%	95.24%	99.89%
ITS-TNDS-A02	Production	0.0000	42.9500	13200	2232000.00%	100.00%	99.81%
ITS-TNDS-B01	Production	11.9833	44.9667	13200	2232000.00%	99.91%	99.80%
ITS-TNDS-B02	Production	0.0000	0.0000	13200	2232000.00%	100.00%	100.00%
ITS-TSHD-A01	Standby	27.9667	9.9833	13200	2232000.00%	0.00%	0.00%
ITS-TSHD-A03	Production	135.9167	60.9167	13200	2232000.00%	98.97%	99.73%
ITS-TSHD-A04	Production	0.0000	37.9500	13200	2232000.00%	100.00%	99.83%
ITS-TSHD-B01	Production	507.9833	195.9333	13200	2232000.00%	96.15%	99.12%
ITS-TSHD-B02	Production	1767.9000	0.0000	13200	2232000.00%	86.61%	100.00%
ITS-TSHD-B03	Standby	4865.7667	0.0000	13200	2232000.00%	0.00%	0.00%
ITS-TSHD-B04	Standby	53.9833	0.0000	13200	2232000.00%	0.00%	0.00%
ITS-TZEN-A01	Production	1418.9167	50.9500	13200	2232000.00%	89.25%	99.77%
ITS-TZEN-A02	Production	0.0000	31.9500	13200	2232000.00%	100.00%	99.86%
ITS-TZEN-B01	Production	0.0000	31.9667	13200	2232000.00%	100.00%	99.86%
ITS-TZEN-B02	Production	0.0000	20.9667	13200	2232000.00%	100.00%	99.91%
Total KPI's:						98.28%	99.83%