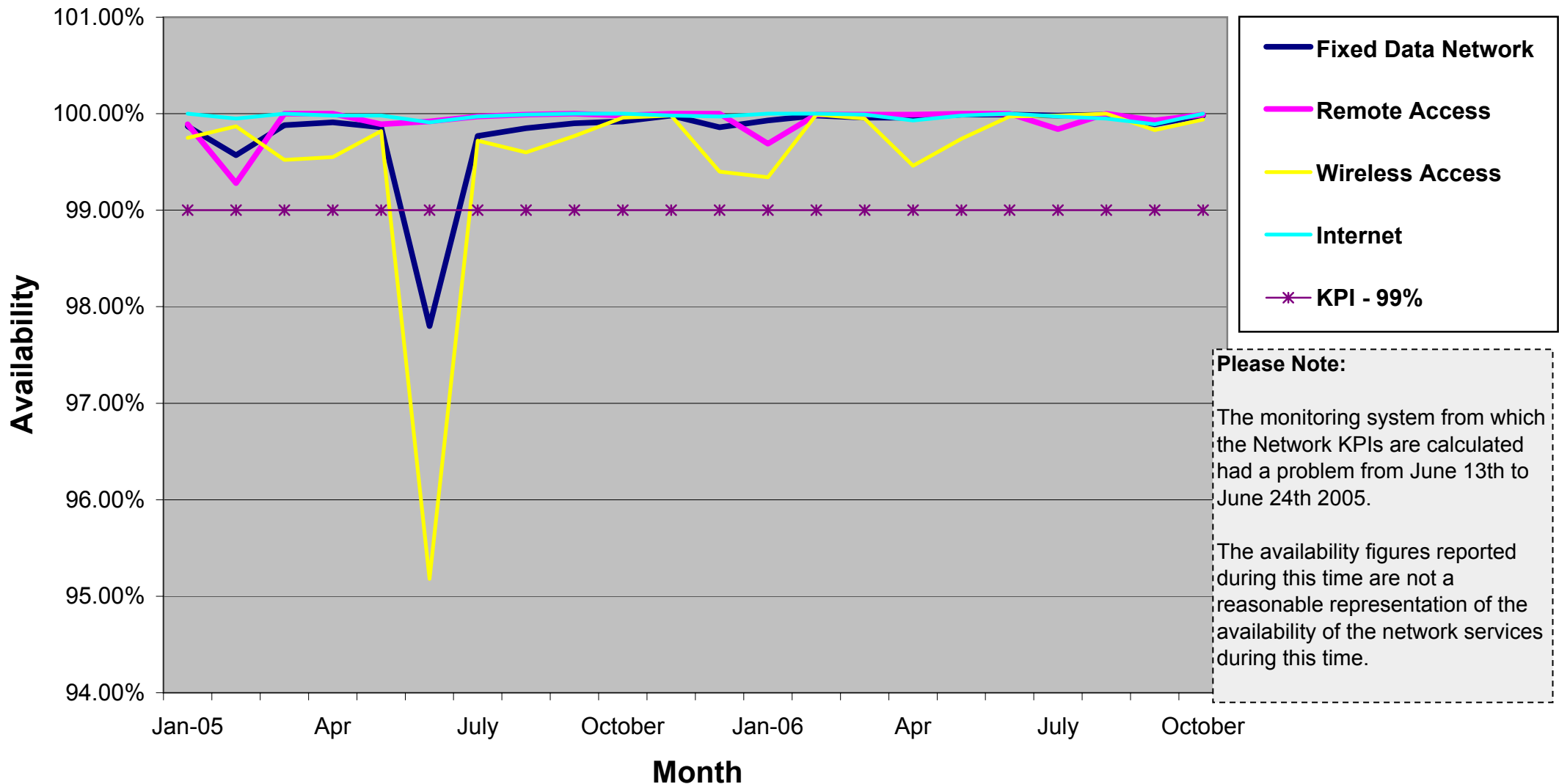


# IT support for staff and students

## Network availability (Supported Hours)



**Please Note:**

The monitoring system from which the Network KPIs are calculated had a problem from June 13th to June 24th 2005.

The availability figures reported during this time are not a reasonable representation of the availability of the network services during this time.