

**Total Staff Netware Environment 'Key Performance Indicators' for October 2006**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total October 2006 KPIs:</b>	<b>99.76%</b>	<b>99.96%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
ITS-FAPPS-B02	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-FHUB-A01	Production	0.0000	48.9167	13200	22800	100.00%	99.79%
ITS-FHUB-A02	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-FHUB-A03	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-FHUB-A04	Production	0.0000	9.9500	13200	22800	100.00%	99.96%
ITS-FHUB-B01	Production	168.9667	19.9500	13200	22800	98.72%	99.91%
ITS-FHUB-B02	Production	0.0000	20.9500	13200	22800	100.00%	99.91%
ITS-FHUB-B03	Production	0.0000	21.9500	13200	22800	100.00%	99.90%
ITS-FHUB-B04	Production	17.9833	20.9500	13200	22800	99.86%	99.91%
ITS-FNDS-A01	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-FNDS-A02	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-FNDS-B01	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-FNDS-B02	Production	26.9833	0.0000	13200	22800	99.80%	100.00%
ITS-FSHD-A01	Production	0.0000	8.9833	13200	22800	100.00%	99.96%
ITS-FSHD-A02	Production	0.0000	9.9833	13200	22800	100.00%	99.96%
ITS-FSHD-A03	Production	0.0000	11.9833	13200	22800	100.00%	99.95%
ITS-FSHD-A04	Production	0.0000	11.9833	13200	22800	100.00%	99.95%
ITS-FSHD-A05	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-FSHD-B01	Production	0.0000	21.9667	13200	22800	100.00%	99.90%
ITS-FSHD-B02	Standby	0.0000	28.9667	13200	22800	0.00%	0.00%
ITS-FSHD-B03	Production	0.0000	7.9500	13200	22800	100.00%	99.97%
ITS-FSHD-B04	Production	0.0000	14.9500	13200	22800	100.00%	99.93%
ITS-FZEN-A01	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-FZEN-B01	Production	504.9833	0.0000	13200	22800	96.17%	100.00%
<b>Total KPI's:</b>						<b>99.76%</b>	<b>99.96%</b>