

Total Student Netware Environment 'Key Performance Indicators' for October 2006

	Core KPI	Non-core KPI
Total October 2006 KPIs:	99.78%	99.97%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-THUB-A02	Production	28.9667	0.0000	13200	22800	99.78%	100.00%
ITS-THUB-A03	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-THUB-A04	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-THUB-B01	Production	15.9833	0.0000	13200	22800	99.88%	100.00%
ITS-THUB-B02	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-THUB-B03	Production	26.9667	0.0000	13200	22800	99.80%	100.00%
ITS-THUB-B04	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-TNDS-A01	Production	358.8833	0.0000	13200	22800	97.28%	100.00%
ITS-TNDS-A02	Production	0.0000	58.9500	13200	22800	100.00%	99.74%
ITS-TNDS-B01	Production	70.9167	0.0000	13200	22800	99.46%	100.00%
ITS-TNDS-B02	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-TSHD-A01	Standby	0.0000	0.0000	13200	22800	0.00%	0.00%
ITS-TSHD-A03	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-TSHD-A04	Production	21.9167	0.0000	13200	22800	99.83%	100.00%
ITS-TSHD-B01	Production	36.9500	0.0000	13200	22800	99.72%	100.00%
ITS-TSHD-B02	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-TSHD-B03	Standby	3379.8000	140.8833	13200	22800	0.00%	0.00%
ITS-TSHD-B04	Standby	0.0000	0.0000	13200	22800	0.00%	0.00%
ITS-TZEN-A01	Production	0.0000	51.9667	13200	22800	100.00%	99.77%
ITS-TZEN-A02	Production	27.9667	25.9500	13200	22800	99.79%	99.89%
ITS-TZEN-B01	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
ITS-TZEN-B02	Production	0.0000	0.0000	13200	22800	100.00%	100.00%
Total KPI's:						99.78%	99.97%