

**Total Staff Netware Environment 'Key Performance Indicators' for September 2006**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total September 2006 KPIs:</b>	<b>99.65%</b>	<b>99.97%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
ITS-FAPPS-B02	Production	42.9667	30.9500	12600	16920	99.66%	99.82%
ITS-FHUB-A01	Production	17.9667	0.0000	12600	16920	99.86%	100.00%
ITS-FHUB-A02	Production	17.9667	0.0000	12600	16920	99.86%	100.00%
ITS-FHUB-A03	Production	51.9667	0.0000	12600	16920	99.59%	100.00%
ITS-FHUB-A04	Production	14.9667	0.0000	12600	16920	99.88%	100.00%
ITS-FHUB-B01	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-FHUB-B02	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-FHUB-B03	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-FHUB-B04	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-FNDS-A01	Production	15.9667	0.0000	12600	16920	99.87%	100.00%
ITS-FNDS-A02	Production	140.9333	0.0000	12600	16920	98.88%	100.00%
ITS-FNDS-B01	Production	29.9667	0.0000	12600	16920	99.76%	100.00%
ITS-FNDS-B02	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-FSHD-A01	Production	16.9667	40.9500	12600	16920	99.87%	99.76%
ITS-FSHD-A02	Production	16.9667	0.0000	12600	16920	99.87%	100.00%
ITS-FSHD-A03	Production	16.9667	0.0000	12600	16920	99.87%	100.00%
ITS-FSHD-A04	Production	16.9667	0.0000	12600	16920	99.87%	100.00%
ITS-FSHD-A05	Production	15.9667	0.0000	12600	16920	99.87%	100.00%
ITS-FSHD-B01	Production	0.0000	34.9500	12600	16920	100.00%	99.79%
ITS-FSHD-B02	Standby	0.0000	0.0000	12600	16920	0.00%	0.00%
ITS-FSHD-B03	Production	43.9833	0.0000	12600	16920	99.65%	100.00%
ITS-FSHD-B04	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-FZEN-A01	Production	542.9500	0.0000	12600	16920	95.69%	100.00%
ITS-FZEN-B01	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
<b>Total KPI's:</b>						<b>99.65%</b>	<b>99.97%</b>