

Total Student Netware Environment 'Key Performance Indicators' for September 2006

	Core KPI	Non-core KPI
Total September 2006 KPIs:	99.19%	99.98%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	14.9667	0.0000	12600	16920	99.88%	100.00%
ITS-THUB-A02	Production	14.9667	0.0000	12600	16920	99.88%	100.00%
ITS-THUB-A03	Production	14.9667	0.0000	12600	16920	99.88%	100.00%
ITS-THUB-A04	Production	14.9667	0.0000	12600	16920	99.88%	100.00%
ITS-THUB-B01	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-THUB-B02	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-THUB-B03	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-THUB-B04	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-TNDS-A01	Production	135.8833	34.9833	12600	16920	98.92%	99.79%
ITS-TNDS-A02	Production	15.9667	0.0000	12600	16920	99.87%	100.00%
ITS-TNDS-B01	Production	73.9167	0.0000	12600	16920	99.41%	100.00%
ITS-TNDS-B02	Production	1669.7833	28.9667	12600	16920	86.75%	99.83%
ITS-TSHD-A01	Standby	74.8833	50.9167	12600	16920	0.00%	0.00%
ITS-TSHD-A03	Production	15.9667	0.0000	12600	16920	99.87%	100.00%
ITS-TSHD-A04	Production	14.9667	0.0000	12600	16920	99.88%	100.00%
ITS-TSHD-B01	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-TSHD-B02	Production	0.0000	6.9667	12600	16920	100.00%	99.96%
ITS-TSHD-B03	Standby	8257.4500	110.9000	12600	16920	0.00%	0.00%
ITS-TSHD-B04	Standby	497.9833	0.0000	12600	16920	0.00%	0.00%
ITS-TZEN-A01	Production	14.9667	0.0000	12600	16920	99.88%	100.00%
ITS-TZEN-A02	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-TZEN-B01	Production	0.0000	0.0000	12600	16920	100.00%	100.00%
ITS-TZEN-B02	Production	43.9833	0.0000	12600	16920	99.65%	100.00%
Total KPI's:						99.19%	99.98%