

Total Staff Netware Environment 'Key Performance Indicators' for April 2007

	Core KPI	Non-core KPI
Total April 2007 KPIs:	99.75%	99.99%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime
ITS-FAPPS-B02	Production	0.0000	38.0160	10,200	22,800	100.00%
ITS-FHUB-A01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FHUB-A02	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FHUB-A03	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FHUB-A04	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FHUB-B01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FHUB-B02	Production	27.9994	0.0000	10,200	22,800	99.73%
ITS-FHUB-B03	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FHUB-B04	Production	26.0006	0.0000	10,200	22,800	99.75%
ITS-FNDS-A01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FNDS-A02	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FNDS-B01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FNDS-B02	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FSHD-A01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FSHD-A02	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FSHD-A03	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FSHD-A04	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FSHD-A05	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FSHD-B01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FSHD-B02	Standby	0.0000	0.0000	10,200	22,800	0.00%
ITS-FSHD-B03	Production	63.9821	0.0000	10,200	22,800	99.37%
ITS-FSHD-B04	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FSHD-B05	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FZEN-A01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-FZEN-B01	Production	495.0173	0.0000	10,200	22,800	95.15%
Total KPI's:						99.75%

