

**Total Student Netware Environment 'Key Performance Indicators' for April 2007**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total April 2007 KPIs:</b>	<b>99.74%</b>	<b>100.00%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>
ITS-THUB-A01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-THUB-A02	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-THUB-A03	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-THUB-A04	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-THUB-B01	Production	0.0000	4.0003	10,200	22,800	100.00%
ITS-THUB-B02	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-THUB-B03	Production	42.9667	0.0000	10,200	22,800	99.58%
ITS-THUB-B04	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TNDS-A01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TNDS-A02	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TNDS-B01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TNDS-B02	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TSHD-A01	Standby	0.0000	0.0000	10,200	22,800	0.00%
ITS-TSHD-A03	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TSHD-A04	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TSHD-B01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TSHD-B02	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TSHD-B03	Standby	0.0000	0.0000	10,200	22,800	0.00%
ITS-TSHD-B04	Standby	0.0000	0.0000	10,200	22,800	0.00%
ITS-TZEN-A01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TZEN-A02	Production	490.9694	0.0000	10,200	22,800	95.19%
ITS-TZEN-B01	Production	0.0000	0.0000	10,200	22,800	100.00%
ITS-TZEN-B02	Production	0.0000	0.0000	10,200	22,800	100.00%
GRANITE	Production	20.0002	0.0000	10,200	22,800	99.80%
<b>Total KPI's:</b>						<b>99.74%</b>

Non-Core Uptime
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100.00%

100.00%

100.00%

100.00%

99.98%

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