

Total Staff Network Environment 'Key Performance Indicators' for August 2007

Total August 2007 KPIs:	Core KPI	Non-core KPI
	99.75%	100.00%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-FAPPS-B02	Production	137	24	13,800	30,840	99.01%	99.92%
ITS-FHUB-A01	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-FHUB-A02	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-FHUB-A03	Production	43	0	13,800	30,840	99.69%	100.00%
ITS-FHUB-A04	Production	63	0	13,800	30,840	99.54%	100.00%
ITS-FHUB-B01	Production	20	0	13,800	30,840	99.86%	100.00%
ITS-FHUB-B02	Production	28	0	13,800	30,840	99.80%	100.00%
ITS-FHUB-B03	Production	39	0	13,800	30,840	99.72%	100.00%
ITS-FHUB-B04	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-FNDS-A01	Production	40	0	13,800	30,840	99.71%	100.00%
ITS-FNDS-A02	Production	9	0	13,800	30,840	99.93%	100.00%
ITS-FNDS-B01	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-FNDS-B02	Production	64	0	13,800	30,840	99.54%	100.00%
ITS-FSHD-A01	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-FSHD-A02	Production	51	0	13,800	30,840	99.63%	100.00%
ITS-FSHD-A03	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-FSHD-A04	Production	26	0	13,800	30,840	99.81%	100.00%
ITS-FSHD-A05	Production	123	0	13,800	30,840	99.11%	100.00%
ITS-FSHD-B01	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-FSHD-B02	Standby	97	0	13,800	30,840	0.00%	0.00%
ITS-FSHD-B03	Production	46	0	13,800	30,840	99.67%	100.00%
ITS-FSHD-B04	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-FSHD-B05	Production	119	11	13,800	30,840	99.14%	99.96%
ITS-FZEN-A01	Production	22	0	13,800	30,840	99.84%	100.00%
ITS-FZEN-B01	Production	0	0	13,800	30,840	100.00%	100.00%
Total KPI's:						99.75%	100.00%