

**Total Student Netware Environment 'Key Performance Indicators' for August 2007**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total August 2007 KPIs:</b>	<b>99.90%</b>	<b>100.00%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
ITS-THUB-A01	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-THUB-A02	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-THUB-A03	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-THUB-A04	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-THUB-B01	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-THUB-B02	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-THUB-B03	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-THUB-B04	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-TNDS-A01	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-TNDS-A02	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-TNDS-B01	Production	1	0	13,800	30,840	99.99%	100.00%
ITS-TNDS-B02	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-TSHD-A01	Standby	0	0	13,800	30,840	0.00%	0.00%
ITS-TSHD-A03	Production	189	0	13,800	30,840	98.63%	100.00%
ITS-TSHD-A04	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-TSHD-B01	Production	17	0	13,800	30,840	99.88%	100.00%
ITS-TSHD-B02	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-TSHD-B03	Standby	15	0	13,800	30,840	0.00%	0.00%
ITS-TSHD-B04	Standby	114	23	13,800	30,840	0.00%	0.00%
ITS-TZEN-A01	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-TZEN-A02	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-TZEN-B01	Production	0	0	13,800	30,840	100.00%	100.00%
ITS-TZEN-B02	Production	0	0	13,800	30,840	100.00%	100.00%
GRANITE	Production	81	0	13,800	30,840	99.41%	100.00%
<b>Total KPI's:</b>						<b>99.90%</b>	<b>100.00%</b>