

Total Staff Netware Environment 'Key Performance Indicators' for December 2007

	Core KPI	Non-core KPI
Total December 2007 KPIs:	99.81%	99.88%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
BRASS	Production	49	0	8400	36240	99.42%	100.00%
ITS-FAPPS-B02	Production	37	0	8400	36240	99.56%	100.00%
ITS-FHUB-A01	Production	0	0	8400	36240	100.00%	100.00%
ITS-FHUB-A02	Production	0	0	8400	36240	100.00%	100.00%
ITS-FHUB-A03	Production	0	0	8400	36240	100.00%	100.00%
ITS-FHUB-A04	Production	0	0	8400	36240	100.00%	100.00%
ITS-FHUB-B01	Production	0	0	8400	36240	100.00%	100.00%
ITS-FHUB-B02	Production	15	139	8400	36240	99.82%	99.62%
ITS-FHUB-B03	Production	19	0	8400	36240	99.77%	100.00%
ITS-FHUB-B04	Production	0	0	8400	36240	100.00%	100.00%
ITS-FNDS-A01	Production	0	159	8400	36240	100.00%	99.56%
ITS-FNDS-A02	Production	0	0	8400	36240	100.00%	100.00%
ITS-FNDS-B01	Production	0	0	8400	36240	100.00%	100.00%
ITS-FNDS-B02	Production	29	0	8400	36240	99.65%	100.00%
ITS-FSHD-A01	Production	0	142	8400	36240	100.00%	99.61%
ITS-FSHD-A02	Production	0	172	8400	36240	100.00%	99.53%
ITS-FSHD-A03	Production	31	229	8400	36240	99.63%	99.37%
ITS-FSHD-A04	Production	0	210	8400	36240	100.00%	99.42%
ITS-FSHD-A05	Production	0	0	8400	36240	100.00%	100.00%
ITS-FSHD-B01	Production	0	0	8400	36240	100.00%	100.00%
ITS-FSHD-B03	Production	0	0	8400	36240	100.00%	100.00%
ITS-FSHD-B04	Production	197	29	8400	36240	97.65%	99.92%
ITS-FZEN-A01	Production	0	0	8400	36240	100.00%	100.00%
ITS-FZEN-B01	Production	0	0	8400	36240	100.00%	100.00%
GOLD	Standby	12	0	8400	36240	0.00%	0.00%
ITS-FSHD-B02	Standby	10	0	8400	36240	0.00%	0.00%
ITS-FSHD-B05	Standby	491	38	8400	36240	0.00%	0.00%
SILVER	Standby	9	0	8400	36240	0.00%	0.00%
Total KPI's:						99.81%	99.88%