

**Total Student Netware Environment 'Key Performance Indicators' for December 2007**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total December 2007 KPIs:</b>	<b>99.78%</b>	<b>99.93%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
GRANITE	Production	87	0	8400	36240	98.96%	100.00%
ITS-THUB-A01	Production	0	0	8400	36240	100.00%	100.00%
ITS-THUB-A02	Production	0	0	8400	36240	100.00%	100.00%
ITS-THUB-A03	Production	14	0	8400	36240	99.83%	100.00%
ITS-THUB-A04	Production	0	0	8400	36240	100.00%	100.00%
ITS-THUB-B01	Production	0	0	8400	36240	100.00%	100.00%
ITS-THUB-B02	Production	0	0	8400	36240	100.00%	100.00%
ITS-THUB-B03	Production	0	0	8400	36240	100.00%	100.00%
ITS-THUB-B04	Production	0	0	8400	36240	100.00%	100.00%
ITS-TNDS-A01	Production	0	138	8400	36240	100.00%	99.62%
ITS-TNDS-A02	Production	0	0	8400	36240	100.00%	100.00%
ITS-TNDS-B01	Production	0	0	8400	36240	100.00%	100.00%
ITS-TNDS-B02	Production	0	0	8400	36240	100.00%	100.00%
ITS-TSHD-A03	Production	0	182	8400	36240	100.00%	99.50%
ITS-TSHD-A04	Production	0	192	8400	36240	100.00%	99.47%
ITS-TSHD-B01	Production	0	0	8400	36240	100.00%	100.00%
ITS-TSHD-B02	Production	292	0	8400	36240	96.52%	100.00%
ITS-TZEN-A01	Production	0	0	8400	36240	100.00%	100.00%
ITS-TZEN-A02	Production	0	0	8400	36240	100.00%	100.00%
ITS-TZEN-B01	Production	0	0	8400	36240	100.00%	100.00%
ITS-TZEN-B02	Production	0	0	8400	36240	100.00%	100.00%
ITS-TSHD-A01	Standby	251	116	8400	36240	0.00%	0.00%
ITS-TSHD-B03	Standby	1253	1042	8400	36240	0.00%	0.00%
ITS-TSHD-B04	Standby	147	0	8400	36240	0.00%	0.00%
<b>Total KPI's:</b>						<b>99.78%</b>	<b>99.93%</b>