

Total Student Netware Environment 'Key Performance Indicators' for February 2007

	Core KPI	Non-core KPI
Total February 2007 KPIs:	99.10%	99.97%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	33.0005	0.0000	12,000	20,640	99.72%	100.00%
ITS-THUB-A02	Production	33.9998	0.0000	12,000	20,640	99.72%	100.00%
ITS-THUB-A03	Production	13.0003	0.0000	12,000	20,640	99.89%	100.00%
ITS-THUB-A04	Production	0.0000	0.0000	12,000	20,640	100.00%	100.00%
ITS-THUB-B01	Production	44.0165	0.0000	12,000	20,640	99.63%	100.00%
ITS-THUB-B02	Production	11.9995	0.0000	12,000	20,640	99.90%	100.00%
ITS-THUB-B03	Production	58.0162	0.0000	12,000	20,640	99.52%	100.00%
ITS-THUB-B04	Production	24.9998	0.0000	12,000	20,640	99.79%	100.00%
ITS-TNDS-A01	Production	13.0003	0.0000	12,000	20,640	99.89%	100.00%
ITS-TNDS-A02	Production	9.9994	0.0000	12,000	20,640	99.92%	100.00%
ITS-TNDS-B01	Production	4.0003	0.0000	12,000	20,640	99.97%	100.00%
ITS-TNDS-B02	Production	6.9998	0.0000	12,000	20,640	99.94%	100.00%
ITS-TSHD-A01	Standby	9.0000	0.0000	12,000	20,640	0.00%	0.00%
ITS-TSHD-A03	Production	99.0000	92.0174	12,000	20,640	99.18%	99.55%
ITS-TSHD-A04	Production	31.0003	0.0000	12,000	20,640	99.74%	100.00%
ITS-TSHD-B01	Production	31.0003	0.0000	12,000	20,640	99.74%	100.00%
ITS-TSHD-B02	Production	20.0002	0.0000	12,000	20,640	99.83%	100.00%
ITS-TSHD-B03	Standby	0.0000	0.0000	12,000	20,640	0.00%	0.00%
ITS-TSHD-B04	Standby	15.9998	0.0000	12,000	20,640	0.00%	0.00%
ITS-TZEN-A01	Production	75.9989	0.0000	12,000	20,640	99.37%	100.00%
ITS-TZEN-A02	Production	1606.1026	35.0165	12,000	20,640	86.62%	99.83%
ITS-TZEN-B01	Production	26.0006	0.0000	12,000	20,640	99.78%	100.00%
ITS-TZEN-B02	Production	20.9995	0.0000	12,000	20,640	99.83%	100.00%
Total KPI's:						99.10%	99.97%