

Total Staff Netware Environment 'Key Performance Indicators' for January 2007

	Core KPI	Non-core KPI
Total January 2007 KPIs:	98.42%	99.96%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime
ITS-FAPPS-B02	Production	164.0174	95.0170	13,200	22,800	98.76%
ITS-FHUB-A01	Production	205.0157	42.9840	13,200	22,800	98.45%
ITS-FHUB-A02	Production	261.0158	0.0000	13,200	22,800	98.02%
ITS-FHUB-A03	Production	258.0163	0.0000	13,200	22,800	98.05%
ITS-FHUB-A04	Production	278.0165	0.0000	13,200	22,800	97.89%
ITS-FHUB-B01	Production	184.9838	0.0000	13,200	22,800	98.60%
ITS-FHUB-B02	Production	0.0000	36.9835	13,200	22,800	100.00%
ITS-FHUB-B03	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-FHUB-B04	Production	22.9838	0.0000	13,200	22,800	99.83%
ITS-FNDS-A01	Production	210.0168	0.0000	13,200	22,800	98.41%
ITS-FNDS-A02	Production	209.0174	0.0000	13,200	22,800	98.42%
ITS-FNDS-B01	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-FNDS-B02	Production	1053.0000	0.0000	13,200	22,800	92.02%
ITS-FSHD-A01	Production	272.0491	0.0000	13,200	22,800	97.94%
ITS-FSHD-A02	Production	211.0162	0.0000	13,200	22,800	98.40%
ITS-FSHD-A03	Production	210.0168	0.0000	13,200	22,800	98.41%
ITS-FSHD-A04	Production	282.0168	0.0000	13,200	22,800	97.86%
ITS-FSHD-A05	Production	737.0338	0.0000	13,200	22,800	94.42%
ITS-FSHD-B01	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-FSHD-B02	Standby	0.0000	0.0000	13,200	22,800	0.00%
ITS-FSHD-B03	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-FSHD-B04	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-FSHD-B05	Production	159.0336	66.0168	13,200	22,800	98.80%
ITS-FZEN-A01	Production	279.0173	0.0000	13,200	22,800	97.89%
ITS-FZEN-B01	Production	0.0000	0.0000	13,200	22,800	100.00%
Total KPI's:						98.42%

Non-Core Uptime

99.58%
99.81%
100.00%
100.00%
100.00%
100.00%
99.84%
100.00%
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100.00%
99.71%
100.00%
100.00%
99.96%