

Total Student Netware Environment 'Key Performance Indicators' for January 2007

	Core KPI	Non-core KPI
Total January 2007 KPIs:	98.33%	99.99%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime
ITS-THUB-A01	Production	203.0170	0.0000	13,200	22,800	98.46%
ITS-THUB-A02	Production	260.0165	0.0000	13,200	22,800	98.03%
ITS-THUB-A03	Production	203.0170	0.0000	13,200	22,800	98.46%
ITS-THUB-A04	Production	274.9997	0.0000	13,200	22,800	97.92%
ITS-THUB-B01	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-THUB-B02	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-THUB-B03	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-THUB-B04	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-TNDS-A01	Production	225.0662	0.0000	13,200	22,800	98.29%
ITS-TNDS-A02	Production	224.0683	0.0000	13,200	22,800	98.30%
ITS-TNDS-B01	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-TNDS-B02	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-TSHD-A01	Standby	1263.0154	0.0000	13,200	22,800	0.00%
ITS-TSHD-A03	Production	1445.0328	47.0002	13,200	22,800	89.05%
ITS-TSHD-A04	Production	1186.0157	0.0000	13,200	22,800	91.02%
ITS-TSHD-B01	Production	31.0334	0.0000	13,200	22,800	99.76%
ITS-TSHD-B02	Production	26.0006	0.0000	13,200	22,800	99.80%
ITS-TSHD-B03	Standby	144.0000	0.0000	13,200	22,800	0.00%
ITS-TSHD-B04	Standby	15.9998	0.0000	13,200	22,800	0.00%
ITS-TZEN-A01	Production	171.0173	13.0003	13,200	22,800	98.70%
ITS-TZEN-A02	Production	171.0173	0.0000	13,200	22,800	98.70%
ITS-TZEN-B01	Production	0.0000	0.0000	13,200	22,800	100.00%
ITS-TZEN-B02	Production	0.0000	0.0000	13,200	22,800	100.00%
Total KPI's:						98.33%

Non-Core Uptime

100.00%
100.00%
100.00%
100.00%
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100.00%
100.00%
100.00%
99.99%