

**Total Staff Netware Environment 'Key Performance Indicators' for July 2007**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total July 2007 KPIs:</b>	<b>99.89%</b>	<b>99.94%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
ITS-FAPPS-B02	Production	48.0000	0.0000	13,200	9,600	99.64%	100.00%
ITS-FHUB-A01	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FHUB-A02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FHUB-A03	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FHUB-A04	Production	14.0000	0.0000	13,200	9,600	99.89%	100.00%
ITS-FHUB-B01	Production	52.0000	0.0000	13,200	9,600	99.61%	100.00%
ITS-FHUB-B02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FHUB-B03	Production	33.0000	0.0000	13,200	9,600	99.75%	100.00%
ITS-FHUB-B04	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FNDS-A01	Production	37.0000	0.0000	13,200	9,600	99.72%	100.00%
ITS-FNDS-A02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FNDS-B01	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FNDS-B02	Production	14.0000	0.0000	13,200	9,600	99.89%	100.00%
ITS-FSHD-A01	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FSHD-A02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FSHD-A03	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FSHD-A04	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FSHD-A05	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FSHD-B01	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FSHD-B02	Standby	0.0000	0.0000	13,200	9,600	0.00%	0.00%
ITS-FSHD-B03	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FSHD-B04	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FSHD-B05	Production	133.0000	3.0000	13,200	9,600	98.99%	99.97%
ITS-FZEN-A01	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-FZEN-B01	Production	9.0000	131.0000	13,200	9,600	99.93%	98.64%
<b>Total KPI's:</b>						<b>99.89%</b>	<b>99.94%</b>