

Total Student Netware Environment 'Key Performance Indicators' for July 2007

	Core KPI	Non-core KPI
Total July 2007 KPIs:	99.94%	99.93%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-THUB-A02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-THUB-A03	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-THUB-A04	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-THUB-B01	Production	12.0000	6.0000	13,200	9,600	99.91%	99.94%
ITS-THUB-B02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-THUB-B03	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-THUB-B04	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-TNDS-A01	Production	0.0000	60.0000	13,200	9,600	100.00%	99.38%
ITS-TNDS-A02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-TNDS-B01	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-TNDS-B02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-TSHD-A01	Standby	0.0000	0.0000	13,200	9,600	0.00%	0.00%
ITS-TSHD-A03	Production	119.0000	0.0000	13,200	9,600	99.10%	100.00%
ITS-TSHD-A04	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-TSHD-B01	Production	9.0000	0.0000	13,200	9,600	99.93%	100.00%
ITS-TSHD-B02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-TSHD-B03	Standby	0.0000	0.0000	13,200	9,600	0.00%	0.00%
ITS-TSHD-B04	Standby	80.0000	31.0000	13,200	9,600	0.00%	0.00%
ITS-TZEN-A01	Production	0.0000	74.0000	13,200	9,600	100.00%	99.23%
ITS-TZEN-A02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-TZEN-B01	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
ITS-TZEN-B02	Production	0.0000	0.0000	13,200	9,600	100.00%	100.00%
GRANITE	Production	34.0000	0.0000	13,200	9,600	99.74%	100.00%
Total KPI's:						99.94%	99.93%