

Total Staff Netware Environment 'Key Performance Indicators' for June 2007

Total June 2007 KPIs:	Core KPI	Non-core KPI
	99.86%	100.00%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-FAPPS-B02	Production	12.0000	0.0000	12,600	9,360	99.90%	100.00%
ITS-FHUB-A01	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FHUB-A02	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FHUB-A03	Production	33.0000	0.0000	10,200	9,360	99.68%	100.00%
ITS-FHUB-A04	Production	20.0000	0.0000	10,200	9,360	99.80%	100.00%
ITS-FHUB-B01	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FHUB-B02	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FHUB-B03	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FHUB-B04	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FNDS-A01	Production	37.0000	0.0000	10,200	9,360	99.64%	100.00%
ITS-FNDS-A02	Production	12.0000	0.0000	10,200	9,360	99.88%	100.00%
ITS-FNDS-B01	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FNDS-B02	Production	48.0000	0.0000	10,200	9,360	99.53%	100.00%
ITS-FSHD-A01	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FSHD-A02	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FSHD-A03	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FSHD-A04	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FSHD-A05	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FSHD-B01	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FSHD-B02	Standby	0.0000	0.0000	10,200	9,360	0.00%	0.00%
ITS-FSHD-B03	Production	20.0000	0.0000	10,200	9,360	99.80%	100.00%
ITS-FSHD-B04	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FSHD-B05	Production	159.0000	1.0000	10,200	9,360	98.44%	99.99%
ITS-FZEN-A01	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
ITS-FZEN-B01	Production	0.0000	0.0000	10,200	9,360	100.00%	100.00%
Total KPI's:						99.86%	100.00%