

Total Staff Netware Environment 'Key Performance Indicators' for March 2007

Total March 2007 KPIs:	Core KPI	Non-core KPI
	99.62%	100.00%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-FAPPS-B02	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FHUB-A01	Production	20.9664	0.0000	13,200	22,800	99.84%	100.00%
ITS-FHUB-A02	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FHUB-A03	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FHUB-A04	Production	21.9499	0.0000	13,200	22,800	99.83%	100.00%
ITS-FHUB-B01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FHUB-B02	Production	22.9997	0.0000	13,200	22,800	99.83%	100.00%
ITS-FHUB-B03	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FHUB-B04	Production	17.9669	0.0000	13,200	22,800	99.86%	100.00%
ITS-FNDS-A01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FNDS-A02	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FNDS-B01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FNDS-B02	Production	75.9326	0.0000	13,200	22,800	99.42%	100.00%
ITS-FSHD-A01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FSHD-A02	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FSHD-A03	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FSHD-A04	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FSHD-A05	Production	537.0005	0.0000	13,200	22,800	95.93%	100.00%
ITS-FSHD-B01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FSHD-B02	Standby	0.0000	0.0000	13,200	22,800	0.00%	0.00%
ITS-FSHD-B03	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FSHD-B04	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FSHD-B05	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-FZEN-A01	Production	517.9838	0.0000	13,200	22,800	96.08%	100.00%
ITS-FZEN-B01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
<b>Total KPI's:</b>						<b>99.62%</b>	<b>100.00%</b>