

Total Student Netware Environment 'Key Performance Indicators' for March 2007

	Core KPI	Non-core KPI
Total March 2007 KPIs:	98.83%	99.99%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	23.9501	0.0000	13,200	22,800	99.82%	100.00%
ITS-THUB-A02	Production	25.9502	0.0000	13,200	22,800	99.80%	100.00%
ITS-THUB-A03	Production	28.9498	0.0000	13,200	22,800	99.78%	100.00%
ITS-THUB-A04	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-THUB-B01	Production	611.0842	0.0000	13,200	22,800	95.37%	100.00%
ITS-THUB-B02	Production	508.9838	0.0000	13,200	22,800	96.14%	100.00%
ITS-THUB-B03	Production	514.9829	22.9997	13,200	22,800	96.10%	99.90%
ITS-THUB-B04	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TNDS-A01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TNDS-A02	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TNDS-B01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TNDS-B02	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TSHD-A01	Standby	0.0000	0.0000	13,200	22,800	0.00%	0.00%
ITS-TSHD-A03	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TSHD-A04	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TSHD-B01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TSHD-B02	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TSHD-B03	Standby	1.0166	0.0000	13,200	22,800	0.00%	0.00%
ITS-TSHD-B04	Standby	0.0000	0.0000	13,200	22,800	0.00%	0.00%
ITS-TZEN-A01	Production	531.9835	0.0000	13,200	22,800	95.97%	100.00%
ITS-TZEN-A02	Production	837.6149	0.0000	13,200	22,800	93.65%	100.00%
ITS-TZEN-B01	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
ITS-TZEN-B02	Production	0.0000	0.0000	13,200	22,800	100.00%	100.00%
Total KPI's:						98.83%	99.99%