

Total Staff Netware Environment 'Key Performance Indicators' for May 2007

	Core KPI	Non-core KPI
Total May 2007 KPIs:	97.10%	99.86%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-FAPPS-B02	Production	34.0000	5.0000	10,200	22,800	99.67%	99.98%
ITS-FHUB-A01	Production	571.0000	42.0000	10,200	22,800	94.40%	99.82%
ITS-FHUB-A02	Production	698.0000	42.0000	10,200	22,800	93.16%	99.82%
ITS-FHUB-A03	Production	600.0000	102.0000	10,200	22,800	94.12%	99.55%
ITS-FHUB-A04	Production	592.0000	42.0000	10,200	22,800	94.20%	99.82%
ITS-FHUB-B01	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-FHUB-B02	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-FHUB-B03	Production	0.0000	20.0000	10,200	22,800	100.00%	99.91%
ITS-FHUB-B04	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-FNDS-A01	Production	516.0000	72.0000	10,200	22,800	94.94%	99.68%
ITS-FNDS-A02	Production	522.0000	72.0000	10,200	22,800	94.88%	99.68%
ITS-FNDS-B01	Production	29.0000	0.0000	10,200	22,800	99.72%	100.00%
ITS-FNDS-B02	Production	60.0000	12.0000	10,200	22,800	99.41%	99.95%
ITS-FSHD-A01	Production	522.0000	100.0000	10,200	22,800	94.88%	99.56%
ITS-FSHD-A02	Production	527.0000	72.0000	10,200	22,800	94.83%	99.68%
ITS-FSHD-A03	Production	579.0000	42.0000	10,200	22,800	94.32%	99.82%
ITS-FSHD-A04	Production	581.0000	42.0000	10,200	22,800	94.30%	99.82%
ITS-FSHD-A05	Production	584.0000	54.0000	10,200	22,800	94.27%	99.76%
ITS-FSHD-B01	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-FSHD-B02	Standby	0.0000	17.0000	10,200	22,800	0.00%	0.00%
ITS-FSHD-B03	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-FSHD-B04	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-FSHD-B05	Production	53.0000	0.0000	10,200	22,800	99.48%	100.00%
ITS-FZEN-A01	Production	635.0000	58.0000	10,200	22,800	93.77%	99.75%
ITS-FZEN-B01	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
Total KPI's:						97.10%	99.86%