

Total Student Netware Environment 'Key Performance Indicators' for May 2007

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total May 2007 KPIs:</b>	<b>97.34%</b>	<b>99.82%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
ITS-THUB-A01	Production	597.0000	72.0000	10,200	22,800	94.15%	99.68%
ITS-THUB-A02	Production	551.0000	72.0000	10,200	22,800	94.60%	99.68%
ITS-THUB-A03	Production	555.0000	72.0000	10,200	22,800	94.56%	99.68%
ITS-THUB-A04	Production	556.0000	84.0000	10,200	22,800	94.55%	99.63%
ITS-THUB-B01	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-THUB-B02	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-THUB-B03	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-THUB-B04	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-TNDS-A01	Production	447.0000	102.0000	10,200	22,800	95.62%	99.55%
ITS-TNDS-A02	Production	455.0000	102.0000	10,200	22,800	95.54%	99.55%
ITS-TNDS-B01	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-TNDS-B02	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-TSHD-A01	Standby	458.0000	102.0000	10,200	22,800	0.00%	0.00%
ITS-TSHD-A03	Production	585.0000	102.0000	10,200	22,800	94.26%	99.55%
ITS-TSHD-A04	Production	489.0000	102.0000	10,200	22,800	95.21%	99.55%
ITS-TSHD-B01	Production	21.0000	0.0000	10,200	22,800	99.79%	100.00%
ITS-TSHD-B02	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
ITS-TSHD-B03	Standby	0.0000	0.0000	10,200	22,800	0.00%	0.00%
ITS-TSHD-B04	Standby	0.0000	0.0000	10,200	22,800	0.00%	0.00%
ITS-TZEN-A01	Production	648.0000	57.0000	10,200	22,800	93.65%	99.75%
ITS-TZEN-A02	Production	647.0000	58.0000	10,200	22,800	93.66%	99.75%
ITS-TZEN-B01	Production	0.0000	48.0000	10,200	22,800	100.00%	99.79%
ITS-TZEN-B02	Production	0.0000	0.0000	10,200	22,800	100.00%	100.00%
GRANITE	Production	147.0000	0.0000	10,200	22,800	98.56%	100.00%
<b>Total KPI's:</b>						<b>97.34%</b>	<b>99.82%</b>