

Total Student Netware Environment 'Key Performance Indicators' for November 2007

	Core KPI	Non-core KPI
Total November 2007 KPIs:	99.95%	100.00%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
GRANITE	Production	53	0	13200	30000	99.60%	100.00%
ITS-THUB-A01	Production	0	0	13200	30000	100.00%	100.00%
ITS-THUB-A02	Production	0	0	13200	30000	100.00%	100.00%
ITS-THUB-A03	Production	0	0	13200	30000	100.00%	100.00%
ITS-THUB-A04	Production	0	0	13200	30000	100.00%	100.00%
ITS-THUB-B01	Production	0	0	13200	30000	100.00%	100.00%
ITS-THUB-B02	Production	0	0	13200	30000	100.00%	100.00%
ITS-THUB-B03	Production	0	0	13200	30000	100.00%	100.00%
ITS-THUB-B04	Production	0	0	13200	30000	100.00%	100.00%
ITS-TNDS-A01	Production	0	0	13200	30000	100.00%	100.00%
ITS-TNDS-A02	Production	0	0	13200	30000	100.00%	100.00%
ITS-TNDS-B01	Production	0	0	13200	30000	100.00%	100.00%
ITS-TNDS-B02	Production	0	0	13200	30000	100.00%	100.00%
ITS-TSHD-A03	Production	0	0	13200	30000	100.00%	100.00%
ITS-TSHD-A04	Production	0	0	13200	30000	100.00%	100.00%
ITS-TSHD-B01	Production	0	0	13200	30000	100.00%	100.00%
ITS-TSHD-B02	Production	0	0	13200	30000	100.00%	100.00%
ITS-TZEN-A01	Production	0	0	13200	30000	100.00%	100.00%
ITS-TZEN-A02	Production	79	0	13200	30000	99.40%	100.00%
ITS-TZEN-B01	Production	0	0	13200	30000	100.00%	100.00%
ITS-TZEN-B02	Production	0	0	13200	30000	100.00%	100.00%
ITS-TSHD-A01	Standby	0	0	13200	30000	0.00%	0.00%
ITS-TSHD-B03	Standby	0	0	13200	30000	0.00%	0.00%
ITS-TSHD-B04	Standby	0	0	13200	30000	0.00%	0.00%
Total KPI's:						99.95%	100.00%