

**Total Staff Netware Environment 'Key Performance Indicators' for October 2007**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total October 2007 KPIs:</b>	<b>99.77%</b>	<b>99.96%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
BRASS	Production	0	0	13800	30840	100.00%	100.00%
ITS-FAPPS-B02	Production	69	24	13800	30840	99.50%	99.92%
ITS-FHUB-A01	Production	25	0	13800	30840	99.82%	100.00%
ITS-FHUB-A02	Production	9	0	13800	30840	99.93%	100.00%
ITS-FHUB-A03	Production	119	0	13800	30840	99.14%	100.00%
ITS-FHUB-A04	Production	16	0	13800	30840	99.88%	100.00%
ITS-FHUB-B01	Production	74	0	13800	30840	99.46%	100.00%
ITS-FHUB-B02	Production	0	0	13800	30840	100.00%	100.00%
ITS-FHUB-B03	Production	33	0	13800	30840	99.76%	100.00%
ITS-FHUB-B04	Production	115	0	13800	30840	99.17%	100.00%
ITS-FNDS-A01	Production	44	0	13800	30840	99.68%	100.00%
ITS-FNDS-A02	Production	36	0	13800	30840	99.74%	100.00%
ITS-FNDS-B01	Production	29	0	13800	30840	99.79%	100.00%
ITS-FNDS-B02	Production	24	0	13800	30840	99.83%	100.00%
ITS-FSHD-A01	Production	0	0	13800	30840	100.00%	100.00%
ITS-FSHD-A02	Production	0	0	13800	30840	100.00%	100.00%
ITS-FSHD-A03	Production	0	0	13800	30840	100.00%	100.00%
ITS-FSHD-A04	Production	0	0	13800	30840	100.00%	100.00%
ITS-FSHD-A05	Production	0	0	13800	30840	100.00%	100.00%
ITS-FSHD-B01	Production	0	0	13800	30840	100.00%	100.00%
ITS-FSHD-B03	Production	0	59	13800	30840	100.00%	99.81%
ITS-FSHD-B04	Production	8	0	13800	30840	99.94%	100.00%
ITS-FSHD-B05	Production	172	225	13800	30840	98.75%	99.27%
ITS-FZEN-A01	Production	14	0	13800	30840	99.90%	100.00%
ITS-FZEN-B01	Production	0	0	13800	30840	100.00%	100.00%
GOLD	Standby	0	0	13800	30840	0.00%	0.00%
ITS-FSHD-B02	Standby	69	0	13800	30840	0.00%	0.00%
SILVER	Standby	6	4	13800	30840	0.00%	0.00%
<b>Total KPI's:</b>						<b>99.77%</b>	<b>99.96%</b>