

Total Student Netware Environment 'Key Performance Indicators' for October 2007

	Core KPI	Non-core KPI
Total October 2007 KPIs:	99.93%	99.97%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
GRANITE	Production	38	0	13800	30840	99.72%	100.00%
ITS-THUB-A01	Production	0	0	13800	30840	100.00%	100.00%
ITS-THUB-A02	Production	0	0	13800	30840	100.00%	100.00%
ITS-THUB-A03	Production	0	0	13800	30840	100.00%	100.00%
ITS-THUB-A04	Production	0	0	13800	30840	100.00%	100.00%
ITS-THUB-B01	Production	0	0	13800	30840	100.00%	100.00%
ITS-THUB-B02	Production	0	0	13800	30840	100.00%	100.00%
ITS-THUB-B03	Production	38	0	13800	30840	99.72%	100.00%
ITS-THUB-B04	Production	38	0	13800	30840	99.72%	100.00%
ITS-TNDS-A01	Production	0	0	13800	30840	100.00%	100.00%
ITS-TNDS-A02	Production	0	0	13800	30840	100.00%	100.00%
ITS-TNDS-B01	Production	0	0	13800	30840	100.00%	100.00%
ITS-TNDS-B02	Production	0	129	13800	30840	100.00%	99.58%
ITS-TSHD-A03	Production	11	67	13800	30840	99.92%	99.78%
ITS-TSHD-A04	Production	11	4	13800	30840	99.92%	99.99%
ITS-TSHD-B01	Production	11	6	13800	30840	99.92%	99.98%
ITS-TSHD-B02	Production	0	0	13800	30840	100.00%	100.00%
ITS-TZEN-A01	Production	0	0	13800	30840	100.00%	100.00%
ITS-TZEN-A02	Production	54	0	13800	30840	99.61%	100.00%
ITS-TZEN-B01	Production	0	0	13800	30840	100.00%	100.00%
ITS-TZEN-B02	Production	0	0	13800	30840	100.00%	100.00%
ITS-TSHD-A01	Standby	54	0	13800	30840	0.00%	0.00%
ITS-TSHD-B03	Standby	0	0	13800	30840	0.00%	0.00%
ITS-TSHD-B04	Standby	0	0	13800	30840	0.00%	0.00%
Total KPI's:						99.93%	99.97%