

Total Staff Netware Environment 'Key Performance Indicators' for September 2007

	Core KPI	Non-core KPI
Total September 2007 KPIs:	99.83%	99.89%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-FAPPS-B02	Production	0	55	12,000	31,200	100.00%	99.82%
ITS-FHUB-A01	Production	0	26	12,000	31,200	100.00%	99.92%
ITS-FHUB-A02	Production	11	35	12,000	31,200	99.91%	99.89%
ITS-FHUB-A03	Production	16	27	12,000	31,200	99.87%	99.91%
ITS-FHUB-A04	Production	176	26	12,000	31,200	98.53%	99.92%
ITS-FHUB-B01	Production	17	25	12,000	31,200	99.86%	99.92%
ITS-FHUB-B02	Production	86	17	12,000	31,200	99.28%	99.95%
ITS-FHUB-B03	Production	33	13	12,000	31,200	99.73%	99.96%
ITS-FHUB-B04	Production	18	31	12,000	31,200	99.85%	99.90%
ITS-FNDS-A01	Production	22	44	12,000	31,200	99.82%	99.86%
ITS-FNDS-A02	Production	0	20	12,000	31,200	100.00%	99.94%
ITS-FNDS-B01	Production	0	14	12,000	31,200	100.00%	99.96%
ITS-FNDS-B02	Production	74	23	12,000	31,200	99.38%	99.93%
ITS-FSHD-A01	Production	0	108	12,000	31,200	100.00%	99.65%
ITS-FSHD-A02	Production	0	24	12,000	31,200	100.00%	99.92%
ITS-FSHD-A03	Production	0	53	12,000	31,200	100.00%	99.83%
ITS-FSHD-A04	Production	0	28	12,000	31,200	100.00%	99.91%
ITS-FSHD-A05	Production	0	19	12,000	31,200	100.00%	99.94%
ITS-FSHD-B01	Production	0	44	12,000	31,200	100.00%	99.86%
ITS-FSHD-B02	Standby	196	0	12,000	31,200	0.00%	0.00%
ITS-FSHD-B03	Production	11	86	12,000	31,200	99.91%	99.72%
ITS-FSHD-B04	Production	0	54	12,000	31,200	100.00%	99.83%
ITS-FSHD-B05	Production	39	0	12,000	31,200	99.68%	100.00%
ITS-FZEN-A01	Production	0	21	12,000	31,200	100.00%	99.93%
ITS-FZEN-B01	Production	0	0	12,000	31,200	100.00%	100.00%
Total KPI's:						99.83%	99.89%