

Total Student Netware Environment 'Key Performance Indicators' for September 2007

	Core KPI	Non-core KPI
Total September 2007 KPIs:	99.94%	100.00%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	9.0000	0.0000	12,000	31,200	99.93%	100.00%
ITS-THUB-A02	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-THUB-A03	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-THUB-A04	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-THUB-B01	Production	25.0000	0.0000	12,000	31,200	99.79%	100.00%
ITS-THUB-B02	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-THUB-B03	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-THUB-B04	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-TNDS-A01	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-TNDS-A02	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-TNDS-B01	Production	51.0000	0.0000	12,000	31,200	99.58%	100.00%
ITS-TNDS-B02	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-TSHD-A01	Standby	0.0000	0.0000	12,000	31,200	0.00%	0.00%
ITS-TSHD-A03	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-TSHD-A04	Production	28.0000	0.0000	12,000	31,200	99.77%	100.00%
ITS-TSHD-B01	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-TSHD-B02	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-TSHD-B03	Standby	26.0000	0.0000	12,000	31,200	0.00%	0.00%
ITS-TSHD-B04	Standby	0.0000	0.0000	12,000	31,200	0.00%	0.00%
ITS-TZEN-A01	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-TZEN-A02	Production	41.0000	0.0000	12,000	31,200	99.66%	100.00%
ITS-TZEN-B01	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
ITS-TZEN-B02	Production	0.0000	0.0000	12,000	31,200	100.00%	100.00%
GRANITE	Production	0	18	12,000	31,200	100.00%	99.94%
Total KPI's:						99.94%	100.00%