

**Total Student Netware Environment 'Key Performance Indicators' for January 2008**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total January 2008 KPIs:</b>	<b>99.81%</b>	<b>99.89%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
GRANITE	Production	56	21	12600	32040	99.56%	99.93%
ITS-THUB-A01	Production	84	20	12600	32040	99.33%	99.94%
ITS-THUB-A02	Production	0	39	12600	32040	100.00%	99.88%
ITS-THUB-A03	Production	0	10	12600	32040	100.00%	99.97%
ITS-THUB-A04	Production	27	0	12600	32040	99.79%	100.00%
ITS-THUB-B01	Production	0	3	12600	32040	100.00%	99.99%
ITS-THUB-B02	Production	0	18	12600	32040	100.00%	99.94%
ITS-THUB-B03	Production	0	23	12600	32040	100.00%	99.93%
ITS-THUB-B04	Production	31	0	12600	32040	99.75%	100.00%
ITS-TNDS-A01	Production	51	0	12600	32040	99.60%	100.00%
ITS-TNDS-A02	Production	20	0	12600	32040	99.84%	100.00%
ITS-TNDS-B01	Production	50	0	12600	32040	99.60%	100.00%
ITS-TNDS-B02	Production	68	0	12600	32040	99.46%	100.00%
ITS-TSHD-A03	Production	0	23	12600	32040	100.00%	99.93%
ITS-TSHD-A04	Production	0	19	12600	32040	100.00%	99.94%
ITS-TSHD-B01	Production	0	12	12600	32040	100.00%	99.96%
ITS-TSHD-B02	Production	13	0	12600	32040	99.90%	100.00%
ITS-TZEN-A01	Production	0	6	12600	32040	100.00%	99.98%
ITS-TZEN-A02	Production	97	22	12600	32040	99.23%	99.93%
ITS-TZEN-B01	Production	0	23	12600	32040	100.00%	99.93%
ITS-TZEN-B02	Production	15	502	12600	32040	99.88%	98.43%
ITS-TSHD-A01	Standby	39	0	12600	32040	0.00%	0.00%
ITS-TSHD-B03	Standby	18	0	12600	32040	0.00%	0.00%
ITS-TSHD-B04	Standby	35	0	12600	32040	0.00%	0.00%
<b>Total KPI's:</b>						<b>99.81%</b>	<b>99.89%</b>