

Total Student Netware Environment 'Key Performance Indicators' for February 2008

	Core KPI	Non-core KPI
Total February 2008 KPIs:	99.88%	99.92%

Novell Server	Status	Core Down	Non-core Down	Total Core Mins	Total Non-core Mins	Core Uptime	Non-Core Uptime
ITS-THUB-A01	Production	16.00	0.00	12,600	8,800	99.87%	100.00%
ITS-THUB-A02	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-THUB-A03	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-THUB-A04	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-THUB-B01	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-THUB-B02	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-THUB-B03	Production	0.00	11.00	12,600	8,800	100.00%	99.88%
ITS-THUB-B04	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-TNDS-A01	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-TNDS-A02	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-TNDS-B01	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-TNDS-B02	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-TSHD-A01	Standby	0.00	0.00	12,600	8,800	0.00%	0.00%
ITS-TSHD-A03	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-TSHD-A04	Production	31.00	0.00	12,600	8,800	99.75%	100.00%
ITS-TSHD-B01	Production	75.00	0.00	12,600	8,800	99.40%	100.00%
ITS-TSHD-B02	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-TSHD-B03	Standby	0.00	0.00	12,600	8,800	0.00%	0.00%
ITS-TSHD-B04	Standby	0.00	0.00	12,600	8,800	0.00%	0.00%
ITS-TZEN-A01	Production	61.00	135.00	12,600	8,800	99.52%	98.47%
ITS-TZEN-A02	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-TZEN-B01	Production	0.00	0.00	12,600	8,800	100.00%	100.00%
ITS-TZEN-B02	Production	84.00	0.00	12,600	8,800	99.33%	100.00%
GRANITE	Production	61.00	0.00	12,600	8,800	99.52%	100.00%
Total KPI's:						99.88%	99.92%