

**Total Staff Netware Environment 'Key Performance Indicators' for February 2008**

	<b>Core KPI</b>	<b>Non-core KPI</b>
<b>Total February 2008 KPIs:</b>	<b>99.65%</b>	<b>99.49%</b>

<b>Novell Server</b>	<b>Status</b>	<b>Core Down</b>	<b>Non-core Down</b>	<b>Total Core Mins</b>	<b>Total Non-core Mins</b>	<b>Core Uptime</b>	<b>Non-Core Uptime</b>
ITS-FAPPS-B02	Production	0.00	23.00	12,600	8,800	100.00%	99.74%
ITS-FHUB-A01	Production	11.00	13.00	12,600	8,800	99.91%	99.85%
ITS-FHUB-A02	Production	35.00	29.00	12,600	8,800	99.72%	99.67%
ITS-FHUB-A03	Production	0.00	23.00	12,600	8,800	100.00%	99.74%
ITS-FHUB-A04	Production	170.00	10.00	12,600	8,800	98.65%	99.89%
ITS-FHUB-B01	Production	0.00	16.00	12,600	8,800	100.00%	99.82%
ITS-FHUB-B02	Production	40.00	11.00	12,600	8,800	99.68%	99.88%
ITS-FHUB-B03	Production	191.00	561.00	12,600	8,800	98.48%	93.63%
ITS-FHUB-B04	Production	220.00	11.00	12,600	8,800	98.25%	99.88%
ITS-FNDS-A01	Production	38.00	0.00	12,600	8,800	99.70%	100.00%
ITS-FNDS-A02	Production	47.00	0.00	12,600	8,800	99.63%	100.00%
ITS-FNDS-B01	Production	63.00	0.00	12,600	8,800	99.50%	100.00%
ITS-FNDS-B02	Production	68.00	64.00	12,600	8,800	99.46%	99.27%
ITS-FSHD-A01	Production	0.00	24.00	12,600	8,800	100.00%	99.73%
ITS-FSHD-A02	Production	11.00	63.00	12,600	8,800	99.91%	99.28%
ITS-FSHD-A03	Production	11.00	28.00	12,600	8,800	99.91%	99.68%
ITS-FSHD-A04	Production	0.00	30.00	12,600	8,800	100.00%	99.66%
ITS-FSHD-A05	Production	9.00	0.00	12,600	8,800	99.93%	100.00%
ITS-FSHD-B01	Production	9.00	26.00	12,600	8,800	99.93%	99.70%
ITS-FSHD-B02	Standby	16.00	0.00	12,600	8,800	0.00%	0.00%
ITS-FSHD-B03	Production	25.00	17.00	12,600	8,800	99.80%	99.81%
ITS-FSHD-B04	Production	0.00	26.00	12,600	8,800	100.00%	99.70%
ITS-FSHD-B05	Production	86.00	0.00	12,600	8,800	99.32%	100.00%
ITS-FZEN-A01	Production	0.00	22.00	12,600	8,800	100.00%	99.75%
ITS-FZEN-B01	Production	28.00	75.00	12,600	8,800	99.78%	99.15%
<b>Total KPI's:</b>						<b>99.65%</b>	<b>99.49%</b>