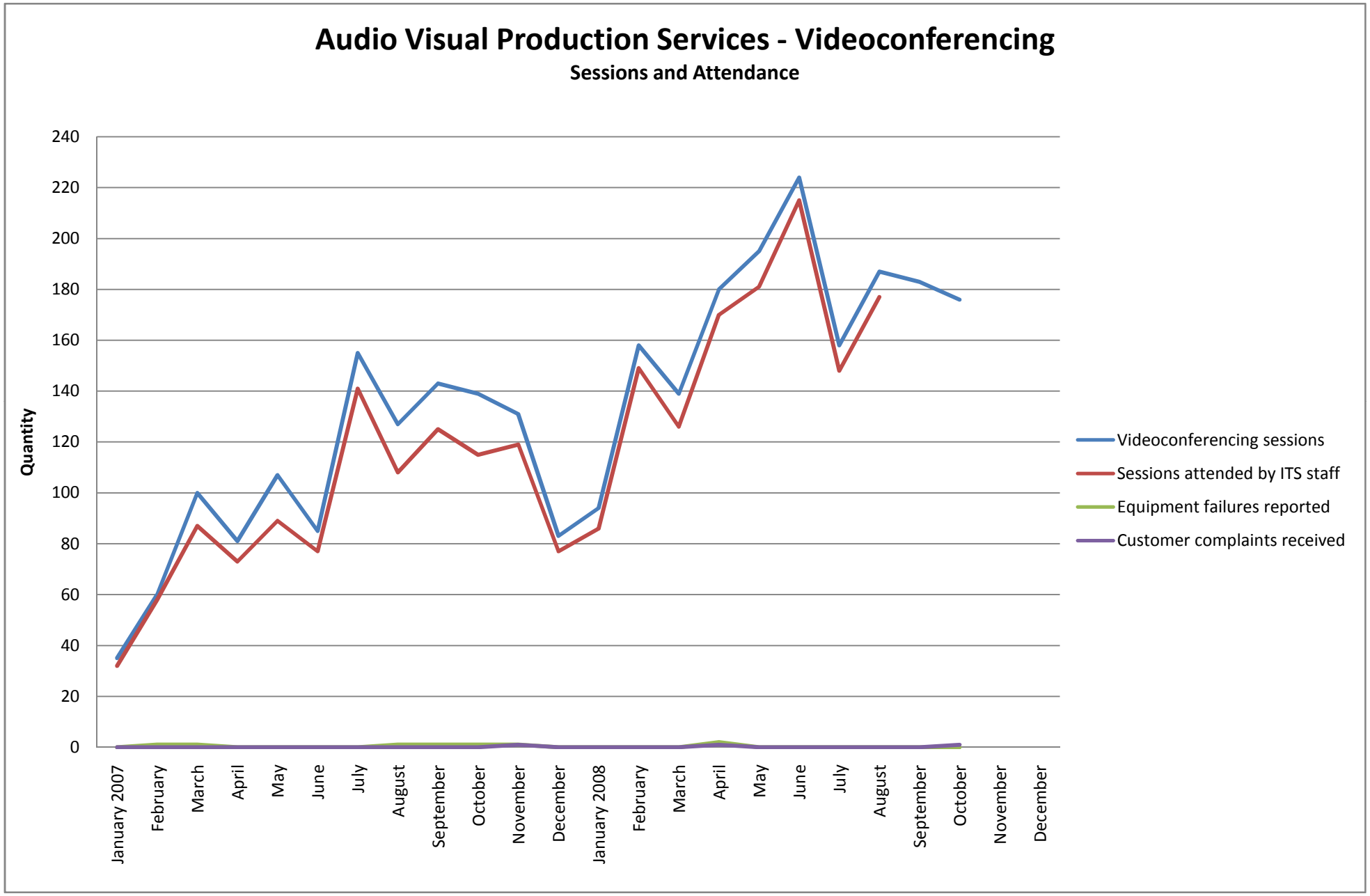
Audio Visual Production Services - Videoconferencing
Sessions and Attendance
Quantity
240
220
200
180
160
140
120
100
80
60
40
20
0
January 2007
February
March
April
May
June
July
August
September
October
November
December
January 2008
February
March
April
May
June
July
August
September
October
November
December
Videoconferencing sessions
Sessions attended by ITS staff
Equipment failures reported
Customer complaints received