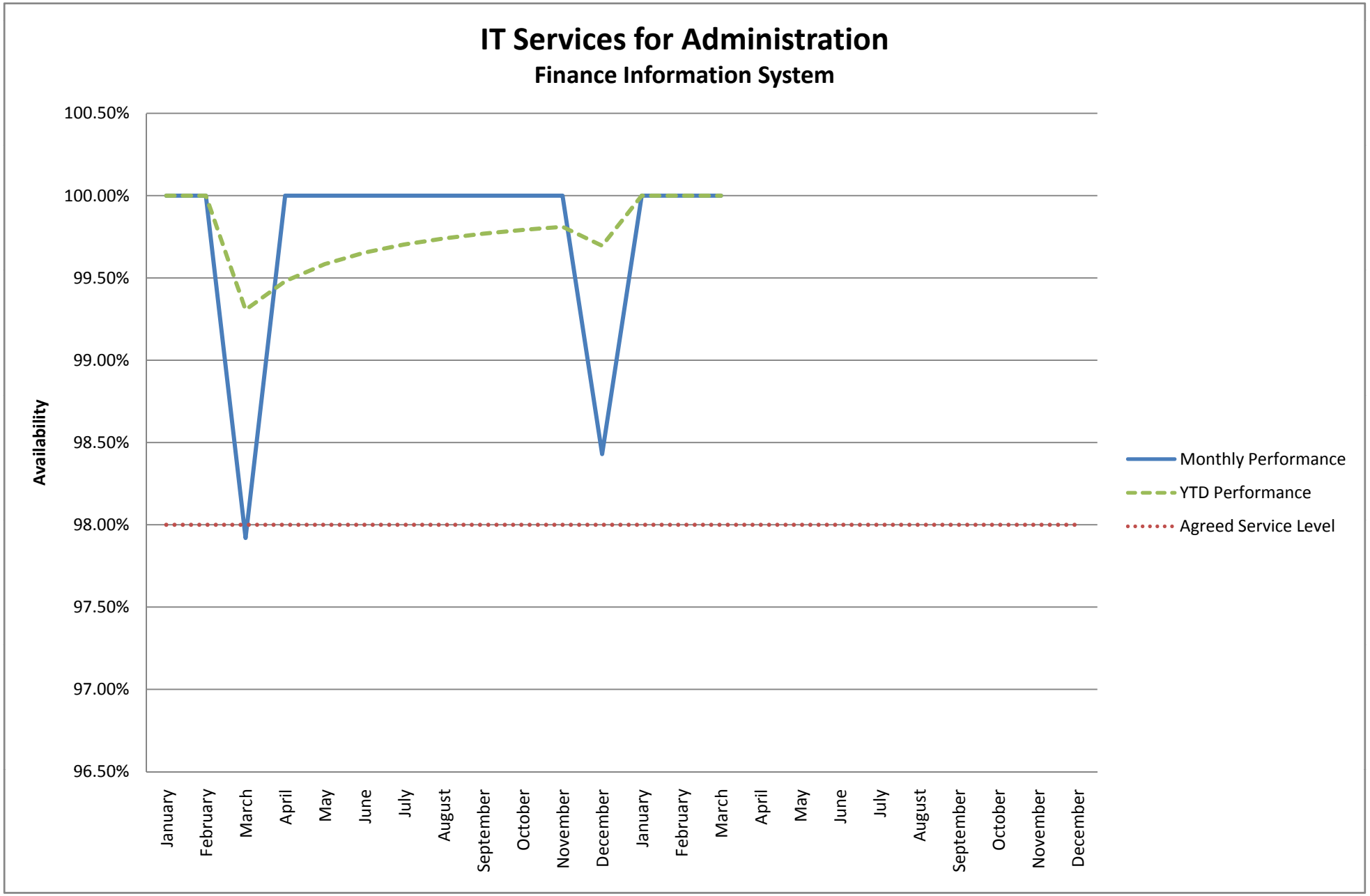
IT Services for Administration
Finance Information System
Availability
100.50%
100.00%
99.50%
99.00%
98.50%
98.00%
97.50%
97.00%
96.50%
January
February
March
April
May
June
July
August
September
October
November
December
January
February
March
April
May
June
July
August
September
October
November
December
Monthly Performance
YTD Performance
Agreed Service Level