

IMPORTANT

INSTRUCTIONS TO CUSTOMERS

EXISTING CUSTOMER CANCELLATION AGREEMENT

To be completed and signed by the customer **selling** their phone.

NEW CUSTOMER ACCEPTANCE AND APPLICATION

To be completed and signed by the New customer acquiring the **same** mobile number (and **same** equipment in the case of analogue service). A connection fee will be applicable.

NOTE: When the form is fully completed and signed, either fax directly to 1800 638 875 or mail to

MOBILENET[®] FACILITIES GUIDE

Please use the following guide when completing the MobileNet[®] Facilities section of the Application Form.

CALL ACCESS CODE (For Analogue Service Only)

This facility allows customers to control the types of calls that may be made from their Mobile phone. The customer chooses two levels of access:

- | | |
|-----------------|--|
| Normal (N) | The highest level of access which is required for everyday use of the phone. |
| Alternative (A) | The level of call access required when the use of the phone is to be restricted. |

The possible choices are:

Access Code Call Access Description

- | | |
|----|---|
| 0 | Full Access to all call types |
| 2 | Barred to IDD calls (Calls may still be connected via the International Operator) |
| 7 | Barred to the Value Added Service Calls (VAS) (eg: 0055) |
| 9 | Access to Local MobileNet [®] area only |
| 10 | Emergency and Special calls only (eg: 000, 1104) |
| 12 | Barred to IDD and VAS calls. |

CALL ITEMISATION

Tick to indicate preferred options outlined on Application Form

- | | |
|-----------------|--|
| If indicated | - list the details of all calls made from the Mobile Phone on the MobileNet [®] bill. |
| If not required | - list details of International Direct Dialed calls only on the MobileNet [®] bill. |

CALL DIVERSION

Tick preferred option on Application Form (If indicated, write Fixed Diversion Number)

This is the Fixed Diversion Number and it will apply to all Diversion Types (ie. Unconditional Diversion, No reply).



MobileNet[®]



Telstra Corporation Limited
A.C.N. 051 775 556



Registered Trademark of Telstra Corporation Limited

Transfer of Ownership Application

..continued

4. Additional Information

Analogue Enquiry Password Pin No. : : (4 digits only)

Digital Enquiry Password

Future Activation Date / / (If applicable)

Mobile Service Area

Registered Companies, Incorporated Assoc. and Gov't Dep't Accounts only
Name of Director/ Committee Member

Surname Given names

Dealer Agent Code (if applicable) : :

5. Service Options

Manufacturer/Brand Model

Flexi-Plan™ Type

STND 20 80 130 240 Other

10 (Analogue only)

Call Access Code

Normal Access Code Alternate Access Code

Free Services (No Charge) (Please tick box if required)

Call Itemisation White Pages Listing

Supplementary Services (Please tick box if the service is required)

MessageBank Yes (Free Access Fee/Call Charges Apply) No
 MessageBank Business

Analogue Only

Call Waiting
 Enquiry/Conference Call
 Fixed Diversion
(Indicate No. required)

Digital Only

Memo
 EasyCall
 Call Barring Password
(4 digits)

: :

PRIVACY ACT 1988 (CTH)
CONSENT TO ACCESS, USE OF AND DISCLOSURE OF
INFORMATION BY AND TO TELSTRA MOBILENET.

Telstra MobileNet informs the Customer (in accordance with sections 18E(8)(c) of the Privacy Act 1988 ("the Act") and the Customer hereby declares and acknowledges that items of personal information about the Customer (including information in an application and information arising from the conduct of an account) and permitted to be kept on a credit information file, may be disclosed to a credit reporting agency. The Customer irrevocably and specifically agrees:

- (a) for the purpose of section 18(L)(4) of the Act, that Telstra MobileNet may use information of the kind referred to in that section (including information that concerns the Customer's commercial activities or commercial credit worthiness) for the purpose of assessing an application for credit;
- (b) for the purposes of sections 18K(1)(b) and 18K(1)(h) of the Act, that a credit reporting agency may disclose personal information from the Customer's credit information file/s to Telstra MobileNet for the purpose of assessing an application for commercial credit by the Customer and for the purpose of the collection of payments that are overdue in respect of any commercial credit provided by Telstra MobileNet and
- (c) for the purpose of section 18N(1)(b) of the Act, that Telstra MobileNet may give to and seek from another credit provider any information derived from a report of the entire report for any one or more of the following purposes:
 - (i) to assess an application, the customer's credit worthiness and/or the Customer's continuing credit worthiness; and
 - (ii) to notify, exchange and/or obtain information with other credit providers in relation to the conduct or status of, or a default in relation to, any account(s) held by the Customer with them or Telstra MobileNet.

MOBILENET MESSAGEBANK
TERMS AND CONDITIONS

Unless *You* have indicated otherwise on this form, *Your MobileNet Service* includes the MobileNet MessageBank service. All unanswered calls will be forwarded to the MobileNet MessageBank. *You* must pay the time-based charge set out in *Our Basic Carriage Services Tariff* (as amended from time to time) for the forwarding of unanswered calls to the MobileNet MessageBank. If *You* retrieve messages from the MobileNet MessageBank then *You* must pay the charges applicable depending on the service level *You* have chosen.